

YOUR RIGHT TO **REDRESS**

IF WE DON'T RESOLVE YOUR
COMPLAINT WITHIN

15 BUSINESS DAYS

YOU ARE ENTITLED TO APPROACH THE

**CONSUMERS GOODS AND
SERVICES OMBUD**

SHARECALL

0860 000 272

Website : www.cgso.org.za Email : complaints@cgso.org.za



CONSUMER GOODS
& SERVICES **OMBUD**

Fairplay between consumer & supplier